

Media Critique

YouTube Mediating Current Events

Analyzing YouTube Commenting Sections in the Context of Conflict

SUMMARY AND FINDINGS

We analyzed the comment sections of eight videos on YouTube relating to two current conflicts: the Russia-Ukraine War and the White Paper Protests in China. We conducted this research to investigate how comment sections mediate information, or how they lend themselves to certain commenter behaviors.

Taking the findings of the qualitative comment analysis into account, the modularity classes of the two comment based co-word networks reveal semantic meaning in their tokens. This leads to the following categories present in the networks, which expose certain narrative spheres. For the Ukraine Russia conflict are the categories: 1) Sentiment & Incident 2) Media Critique and 3) Political Stance & Conspiracy, which can be divided into anti-Russian, pro-Russian, anti-West and pro-West.

For the White paper protest: 1) Political Stance & Conspiracy 2) Sentiment & Incident 3) Power & Economy Critique and 4) Pandemic & Lockdown, which can be divided into anti-CCP, pro-CCP, anti-West, and pro-West.

For the Russia-Ukraine conflict the findings demonstrated that there was an abundance of comments leaning towards support and compassion towards the Ukrainian people suffering from the war. Nevertheless there was a large amount of comments leaning towards both anti-western and anti-Russian perspectives.

As for the White Paper Protests, the findings reflected elements of demands for freedom and democracy and showed levels of frustration against censorship and monitoring of the media in China. In addition there are many comments portraying hate speech or racist remarks. The findings additionally show that users tend to disclose their online identities to decrease the issues of reliability and credibility.

The commenting sections of both conflicts similarly reflected anti-Western or anti-Russia/CCP (Chinese Communist Party) sentiments more than pro-Western or pro-Russia/CCP, showing a degree of political ideology through 'counter-expression' among YouTube users.

From this, we can characterize comment sections generally as sites of negotiation, contestation, and allegiance. Where video content puts truth and knowledge up for debate, these spaces afford a plurality of discourses to interface.

Matrix map

of Gephi.

Semantic co-word networks

Data collection

We selected 8 videos in total, 4 per conflict. Video selection was based on the amount of views. Additionally we included a temporal dimension by choosing 2 videos at the beginning of an event and 2 more current videos. These video-pairs include a traditional news media outlet and a more informal, or amateur, channel.

From this, we used YouTube Data Tools to scrape the YouTube commenting sections for the selected videos.

Data curation

For the data curation, we took a combination of a qualitative approach and a quantitative approach to understand the possible narratives that arose from these comment sections and the behaviors that accompany them.

Firstly we carried out a content analysis, in order to understand the content of the selected YouTube videos that could reflect certain narratives in the comment section.

Secondly, we used a thematic analysis of comments. By reading through comment sections we developed an open coding method to understand the replies from the top 3 'most replied to' comments from each event in each conflict.

For the quantitative approach we imported our datasets into 4CAT for further analysis. We used the Tokenising tool to extract binary co-word networks.

MAIN RESEARCH QUESTION

What spaces arise from the YouTube commenting sections in relation to cases of conflict?

RESEARCH SUB-QUESTION

What discourses and narratives arise from the YouTube commenting section in relation to the White Paper Protest and the Russia-Ukraine conflict?

THEORETICAL FRAMEWORK

While investigating our narrative spheres of the different comment sections within the videos of our datasets, we relied on Stuart Hall's model of 'Encoding and Decoding' (see Figure 1). The communication processes expressed by the comments lead to certain spheres of codes (messages) which carry and expose certain narratives in our framework (Hall 1973).

FIGURE 1: STUART HALL ENCODING-DECODING MODEL (1973)

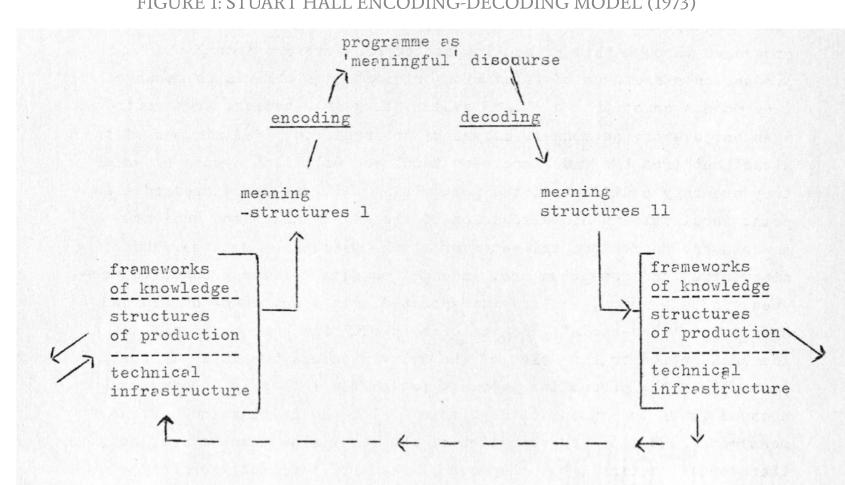


Figure 3: Semantic co-word analysis network Russia-Ukraine conflict

Sentiment & Incident

Political Stance

& Conspiracy

Figure 2: Matrix Reflecting the Narratives

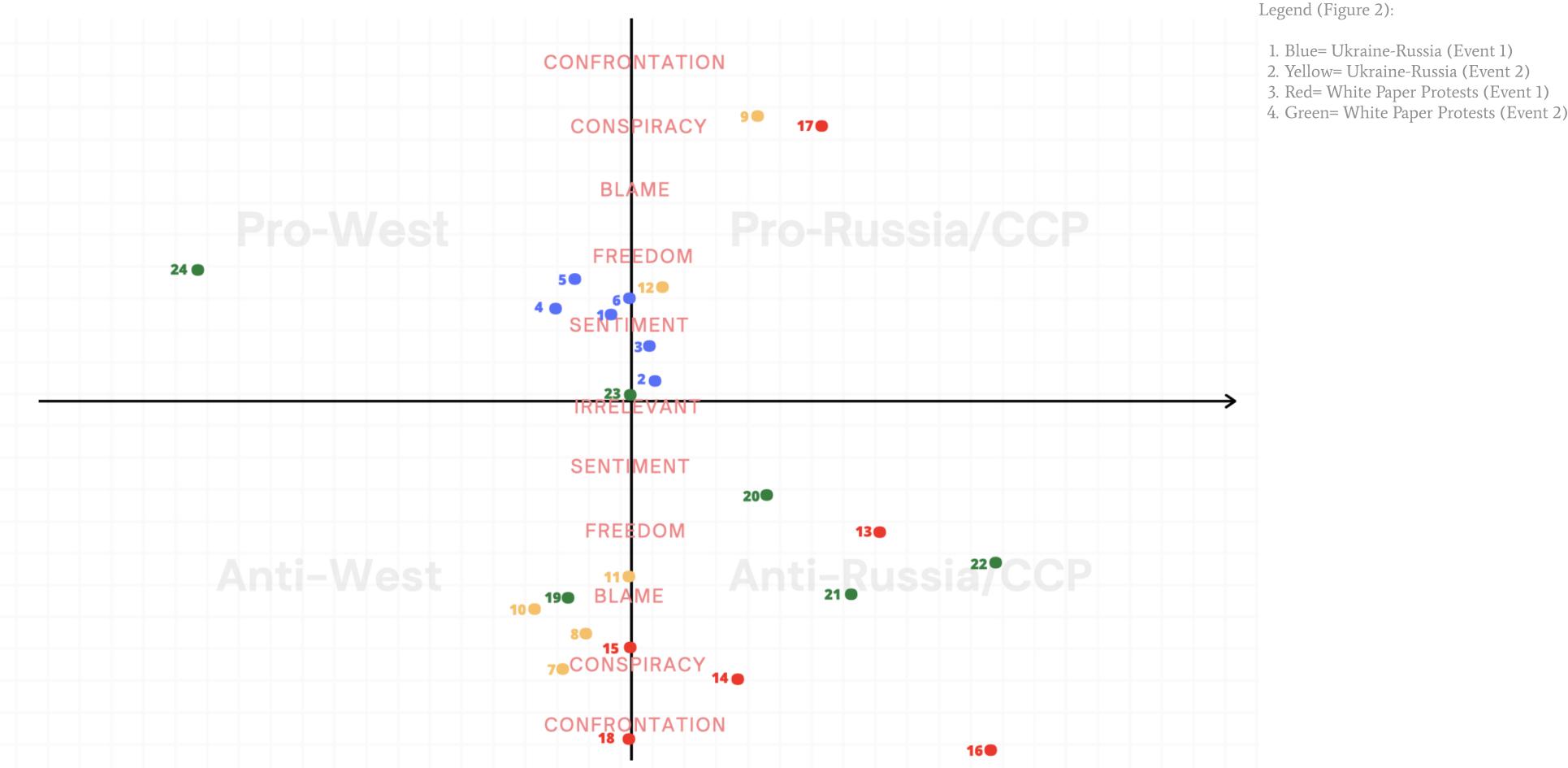
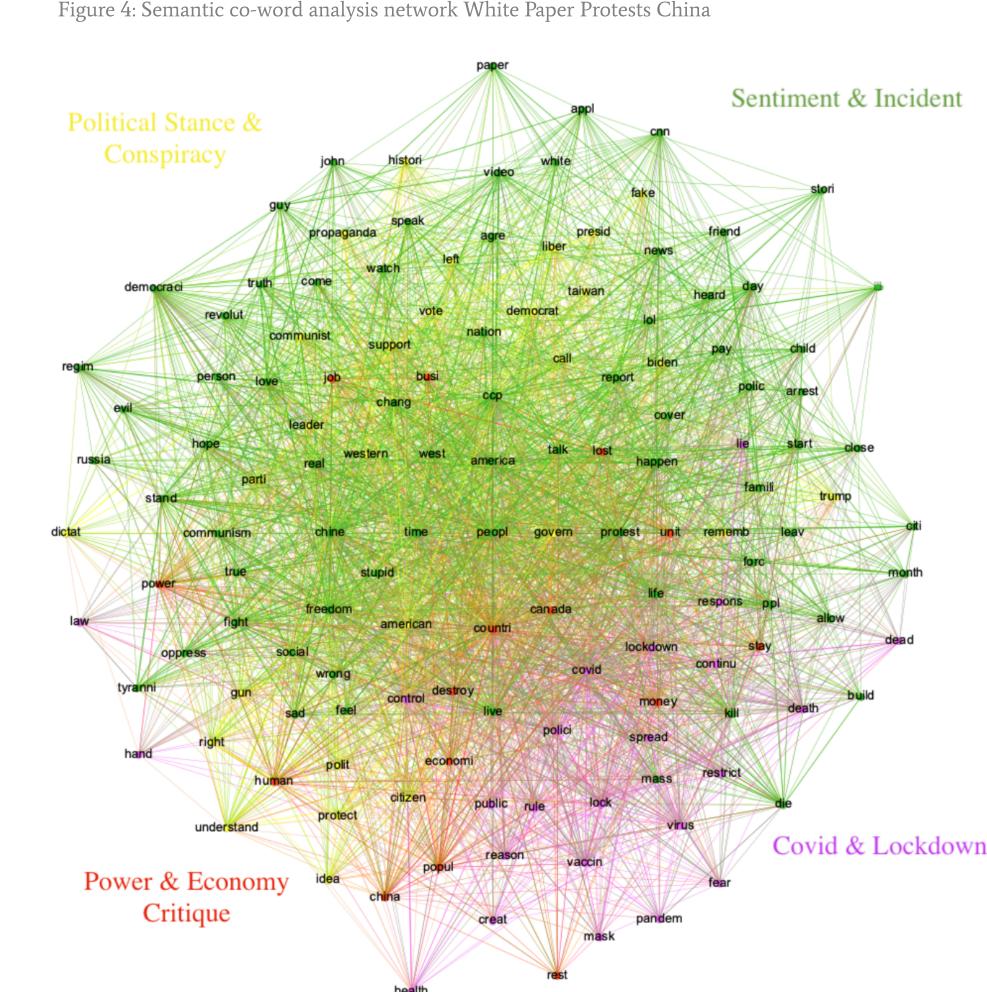
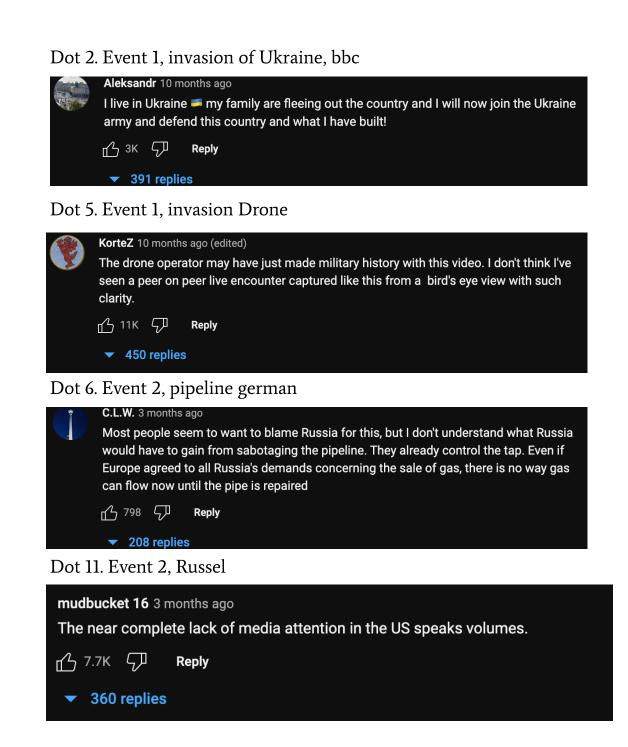


Figure 4: Semantic co-word analysis network White Paper Protests China



Ukraine-Russia



White Paper Protests China

Visualisation and Analysis

The matrix map is used to visualize and plot the different narratives

according to their observed position and form of participation in the

To capture diverse controversial themes that emerged from the

comment section, semantic co-word networks are used to navigate

the large amount of data which reflect the comment section on

YouTube. Within the whole network, 5 different themes were

detected. These networks were created and analysed through the use

